



180 N. LaSalle St., Ste. 300
Chicago, IL 60601

Visit bylinebank.com/welcome-cboprf
for the latest transition information.

**Questions about your accounts?
Contact us today!**

- Stop by your local branch
- Prior to September 7, call us at (708) 660-1000
- Beginning September 9, call us at (773) 244-7000
- Visit bylinebank.com/welcome-cboprf

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Your checklist is here!

Community Bank of Oak Park River Forest & Byline Bank are joining forces to better serve you!

Important information is enclosed.

Everything you need to be prepared.



Shared vision, values and dedication to the local community.

Quick Reference Calendar

FRIDAY SEPTEMBER 6

Oak Park and River Forest branches are open.

- CBOPRF Mobile banking unavailable beginning at Noon.
- CBOPRF Online banking in inquiry-only mode beginning at 4:00 p.m.

SATURDAY-SUNDAY SEPTEMBER 7-8

Branches closed.
Online banking in inquiry-only mode.
Mobile banking unavailable.

Plan Ahead...

- CBOPRF customers **will not** be able to do business at Byline branches during transition weekend.

MONDAY SEPTEMBER 9

Oak Park and River Forest branches reopen as Byline Bank.

- Visit any Byline Branch in our network.
- 9:00 a.m. First:** log in to Byline Online Banking with your new login information.
- Next:** Download the Byline Bank mobile app.

Important reminders for your accounts & services.

Check the boxes to make sure you're ready!

Did You Receive?

- Welcome Package**
 - Letter
 - Welcome Booklet
 - Account Disclosures
- Debit Card**
 - Debit Card is Coming Soon Letter
 - Debit Card Enclosed Mailing

Have you read the Welcome Package and understand the following?

- Accounts**
 - CBOPRF accounts to comparable Byline accounts and features.
 - Statements
 - Fees
- Online & Mobile Banking**
 - Cut-off times of CBOPRF applications beginning on September 6.
 - Log in to Byline Online Banking and then download the Byline Mobile App on Monday, September 9.

Businesses using Cash Management Services?

- Preview Period Communications**
 - Receive Log in User ID, Company ID, Temporary ID.
 - Setup preferences and templates, and download new drivers during the Preview Period between August 26–September 5.
 - Contact cashmanagement@bylinebank.com with specific questions to the Preview Period.

Think you're missing a mailing?

Visit bylinebank.com/welcome-cboprf/customer-communications