

August 9, 2019

Dear Valued Customer,

We're updating to Byline's Business Online Banking! The new platform will be available September 9, 2019. Detailed below are important Business Online Banking actions that require your attention and action.

What's happening | Preview Period of the Business Online Banking website

- **August 26 – September 5, 2019.** A **Preview Period** of the new Business Online Banking will be available to view and setup preferences to carry over when your current platform sunsets and transitions to the Byline Business Online Banking platform on September 9.
- We urge all users access this Preview Period to avoid any disruption to your business after the upgrade.

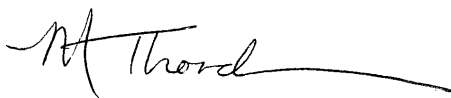
Take Action.

- **Preview Resource.** Review the Preview information at bylinebank.com/preview to understand what you are able to view, verify and setup in advance of the transition to the new online banking platform.
- **August 26 – September 5, 2019.**
 - **Login to the preview period** at bylinebank.ebanking-services.com
 - **User ID:** Will remain the same.
 - **Company ID:** Please look for another email and letter from us with your new Company ID in the coming weeks.
 - **Password:** Login with temporary password: Byline+last four digits of your company's Tax Identification Number (TIN). (example: For a business with TIN of 12-3456789 your temp password would be: Byline6789)
 - Follow the prompts and use the Preview Resource as a guide.

Remote Deposit Users: After September 9, within Business Online Banking please go to: Account Services > Remote Deposit. Once within the Remote Deposit site you will need to download new scanner drivers. Please call the tech support number listed on the Remote Deposit Capture (RDC) webpage for RDC assistance.

Please call us at (312) 660-5811 with any question or visit bylinebank.com/updates for more information on this transition. We appreciate the opportunity to work with you, and want to assure you we're working diligently to make this transition as seamless as possible as your local banking partner.

Sincerely,



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